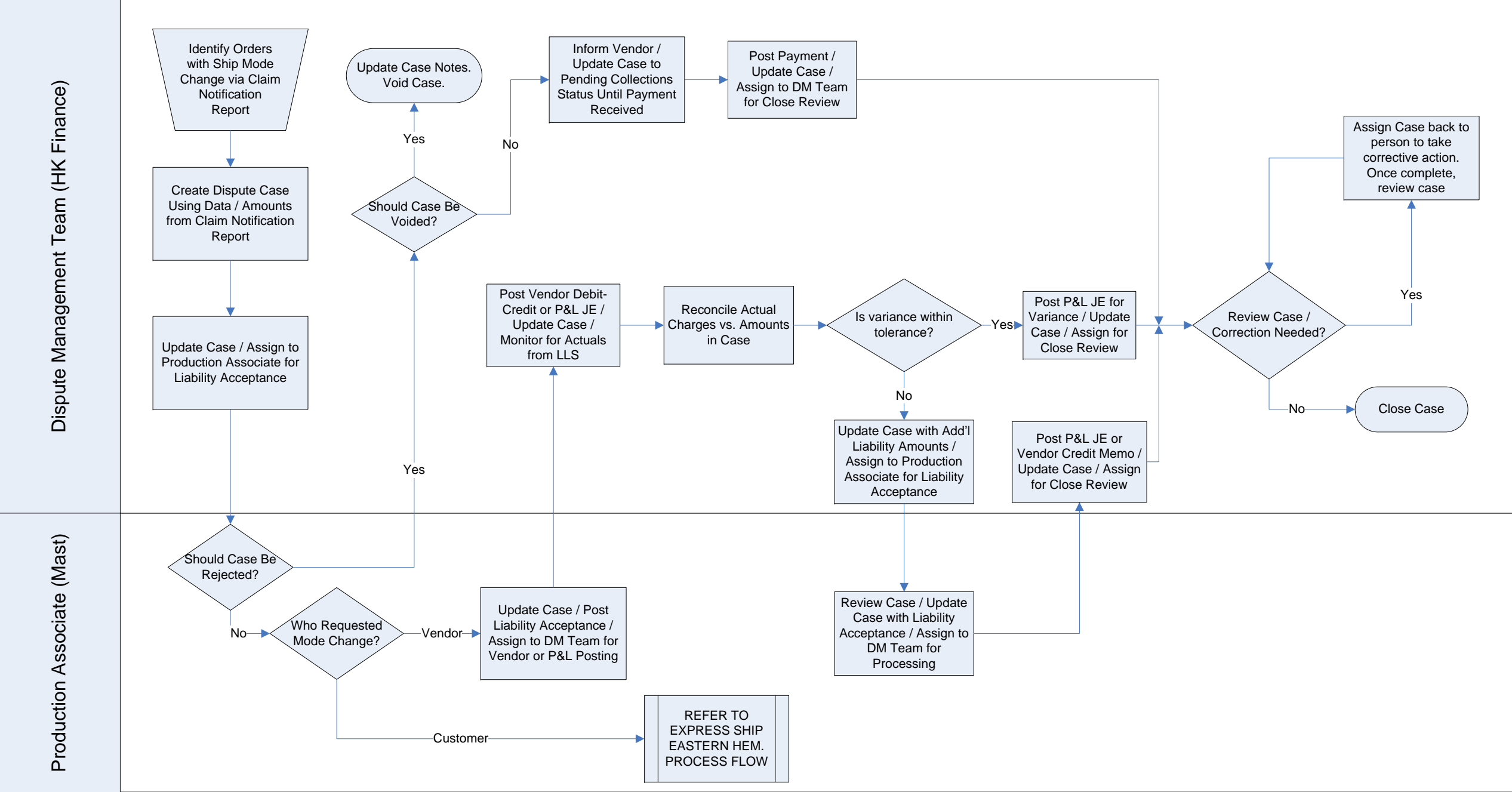
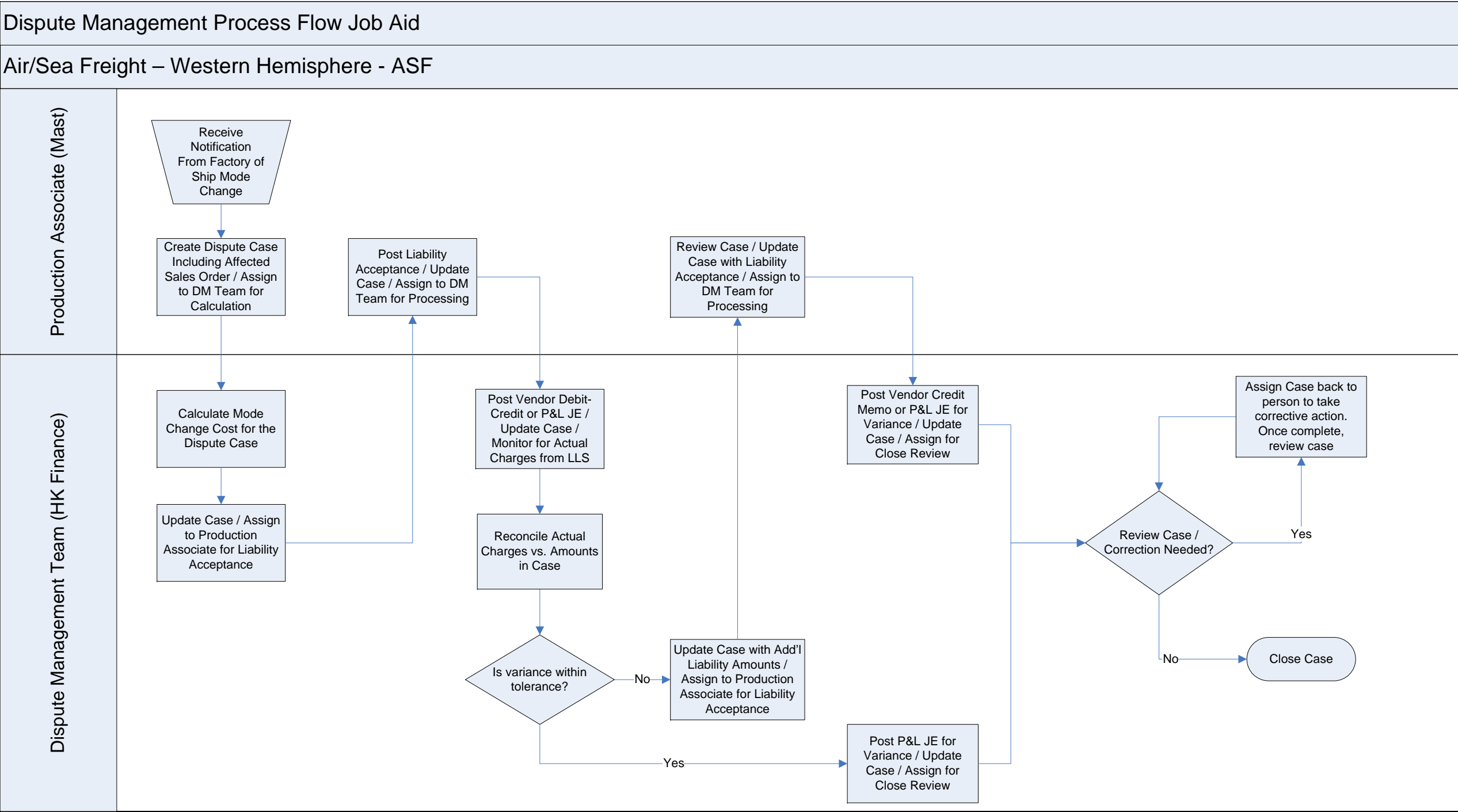


Dispute Management Process Flow Job Aid

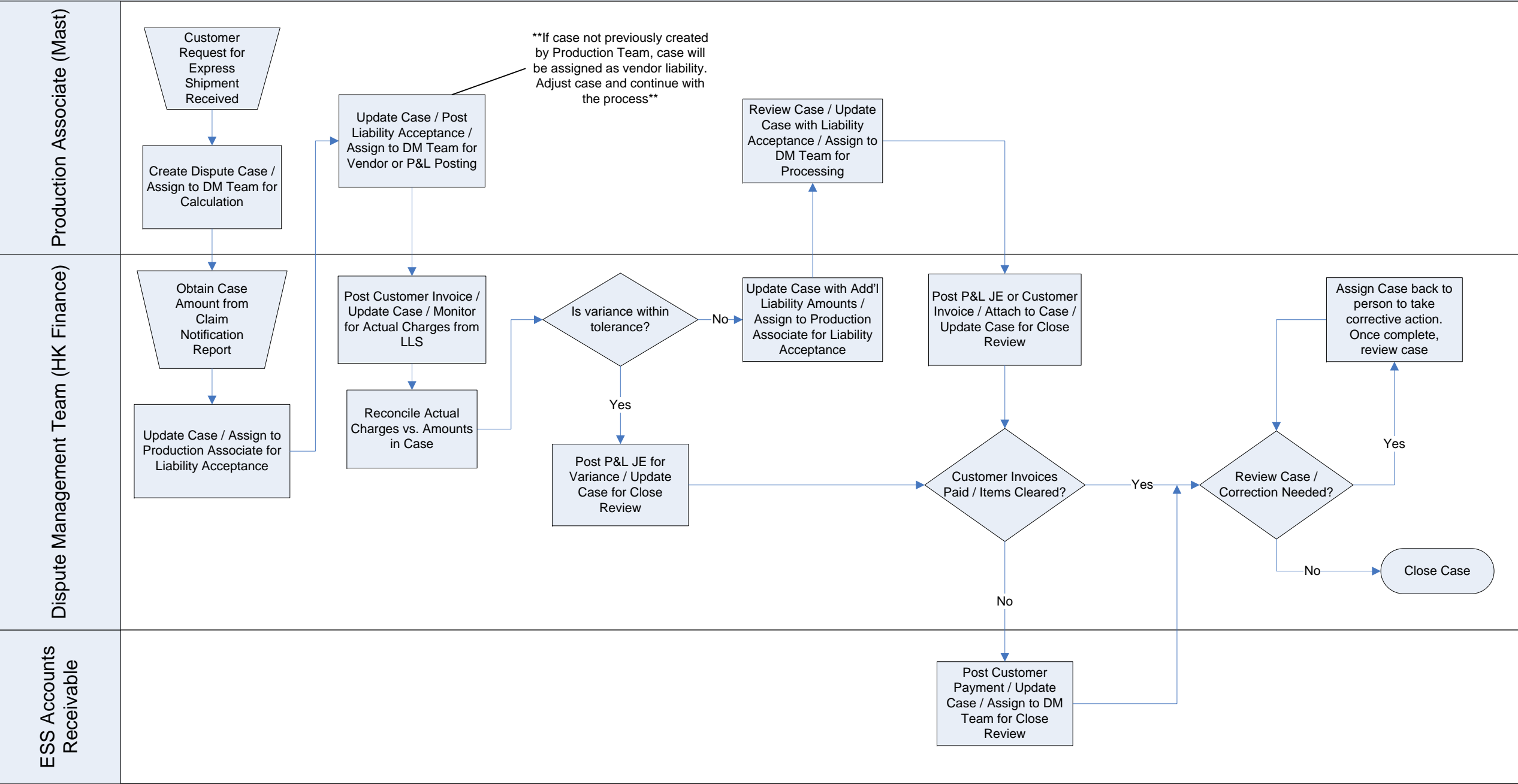
Air/Sea Freight – Eastern Hemisphere – ASF





Dispute Management Process Flow Job Aid

Express Shipment – Eastern Hemisphere – ASF/VMI



Dispute Management Process Flow Job Aid

Express Shipment – Western Hemisphere - ASF/VMI

