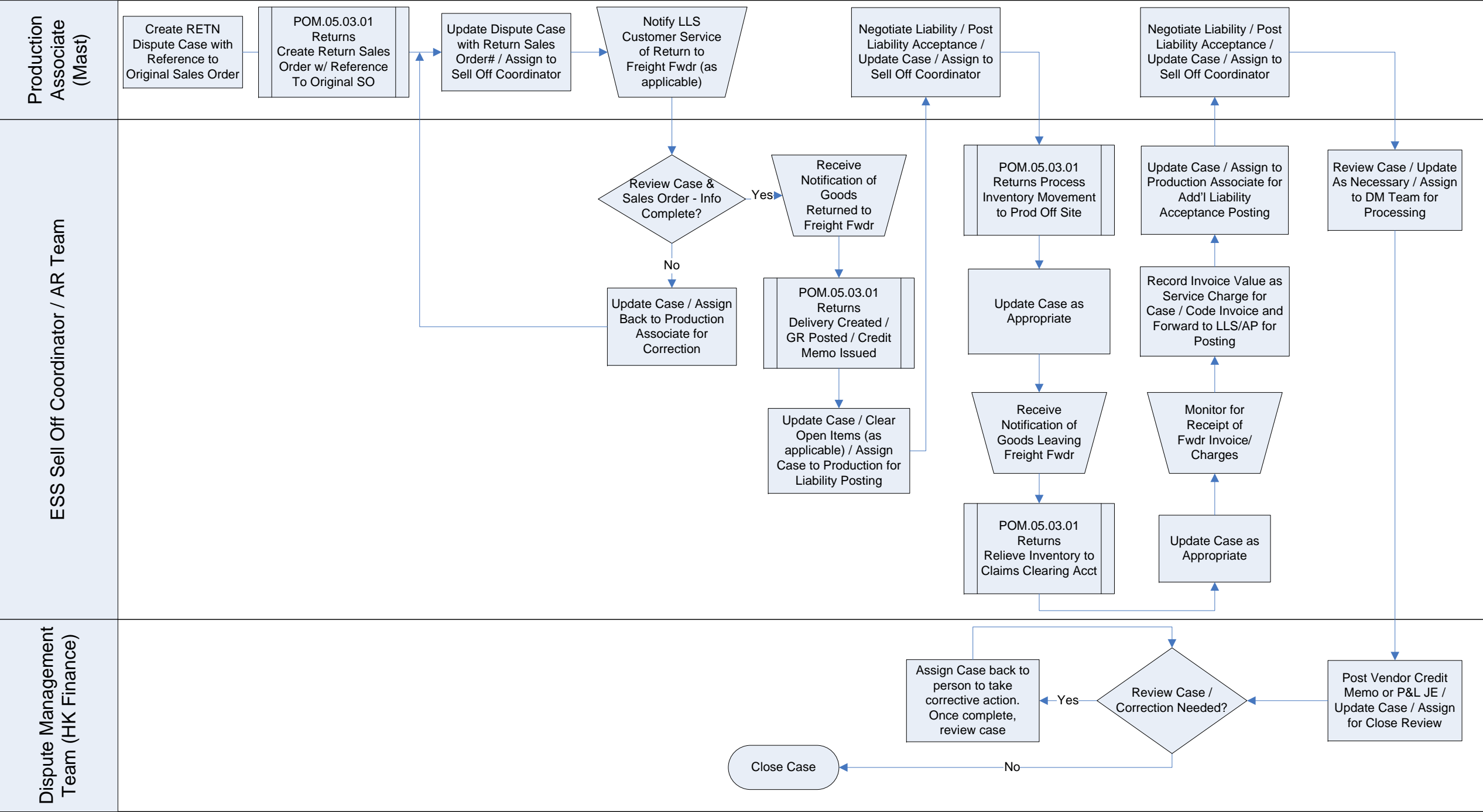


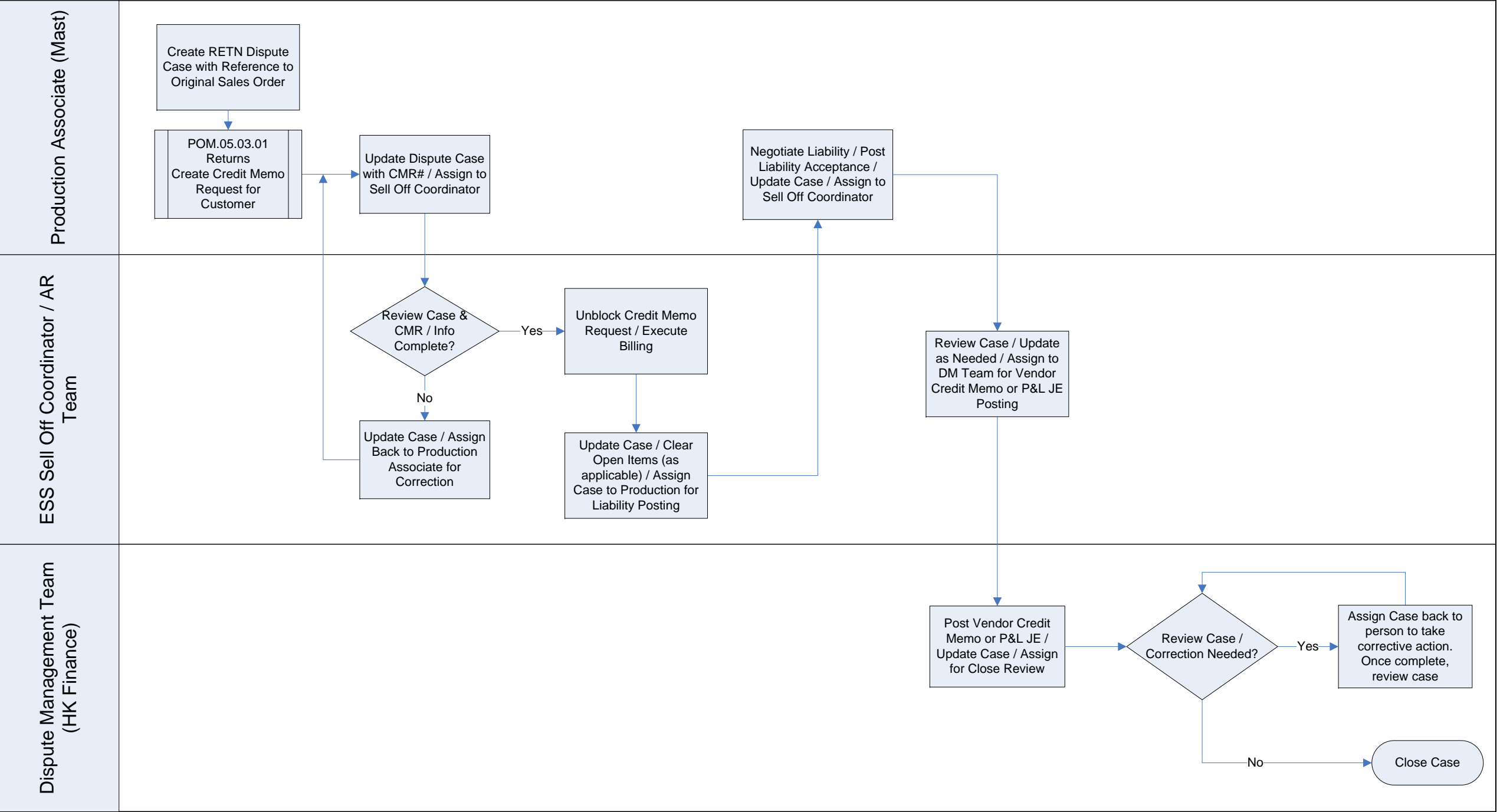
Dispute Management Process Flow Job Aid

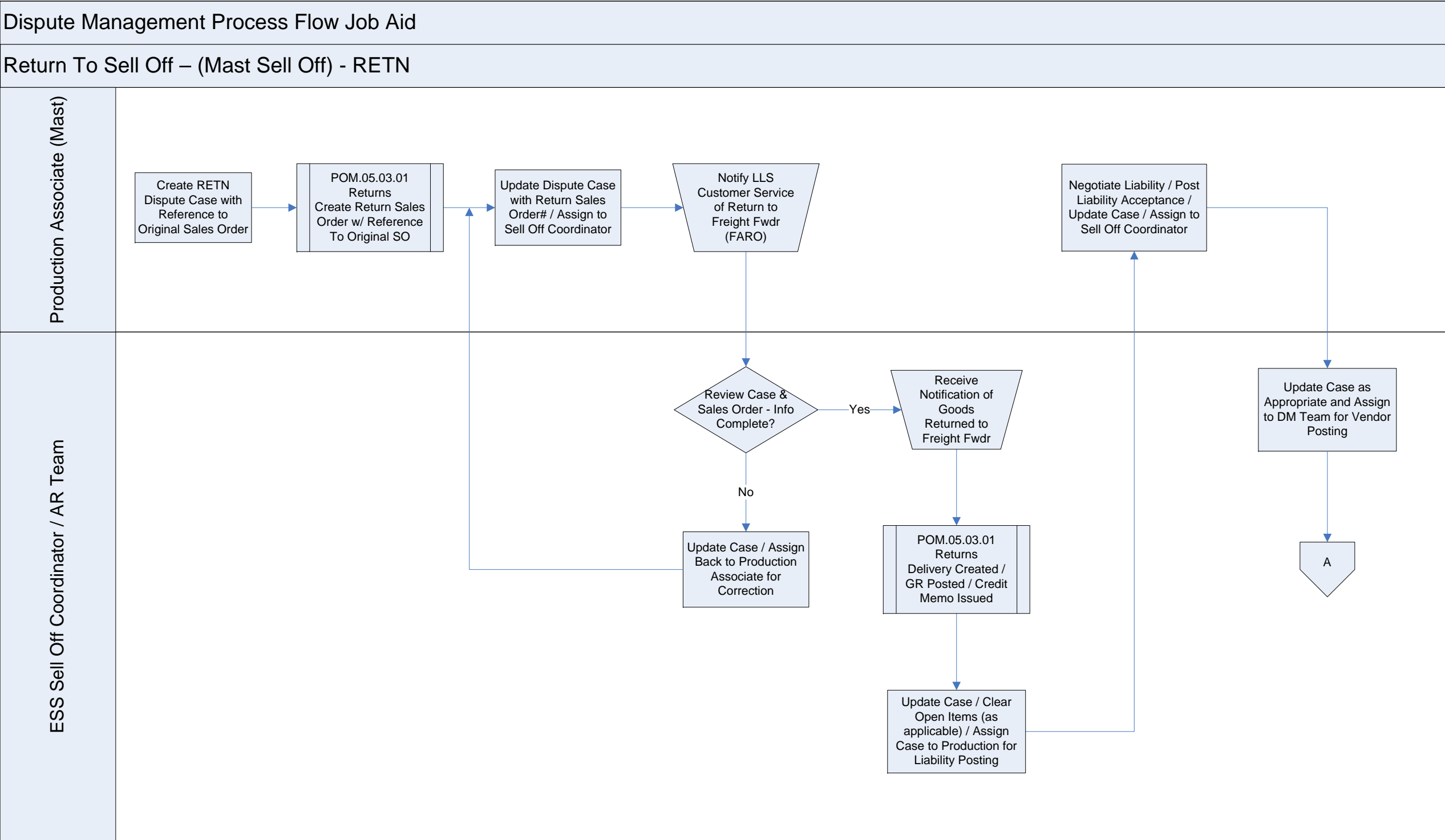
Return to Vendor – Physical Return - RETN



Dispute Management Process Flow Job Aid

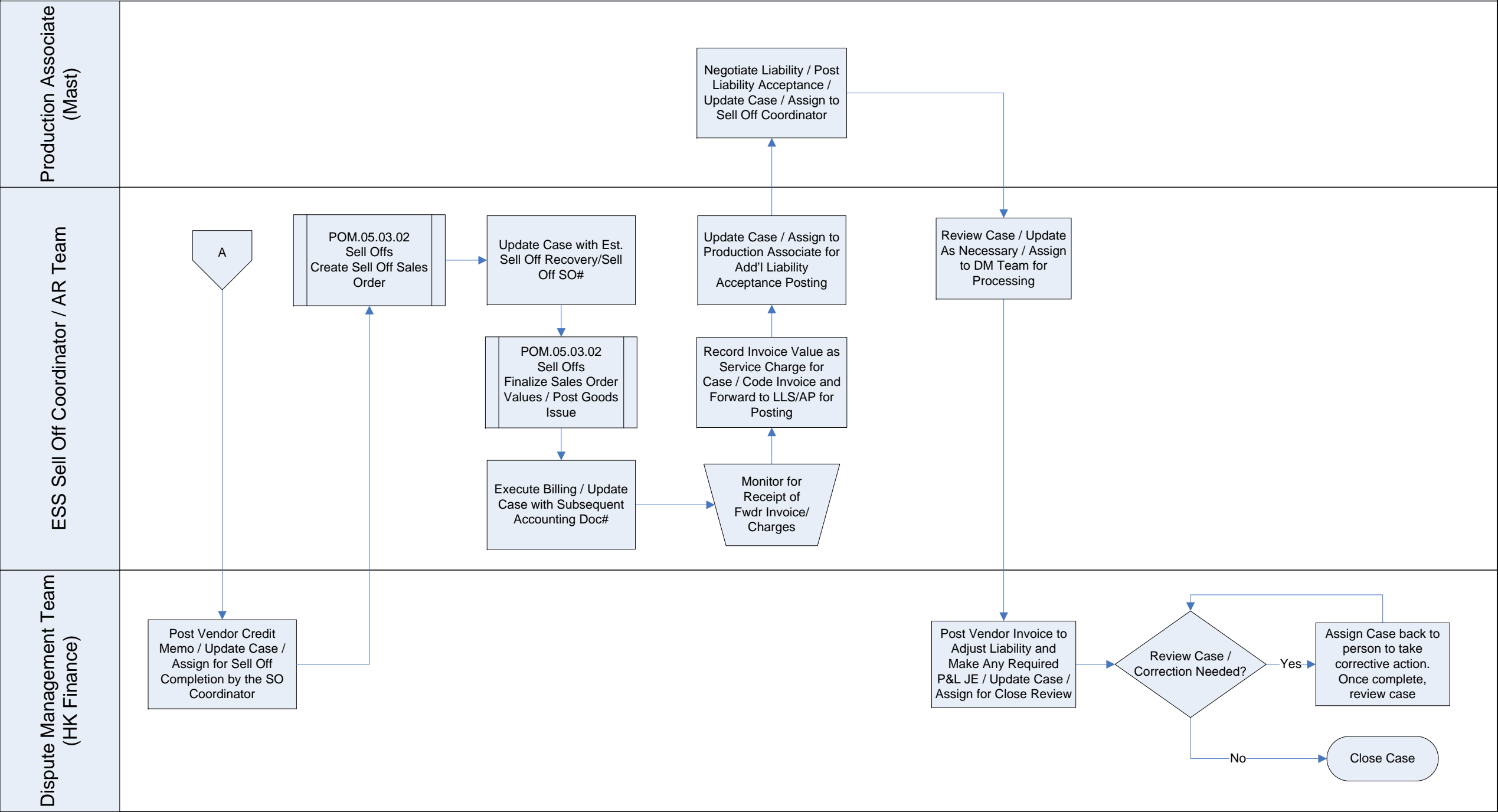
Return to Vendor – Vendor Pick Up - RETN

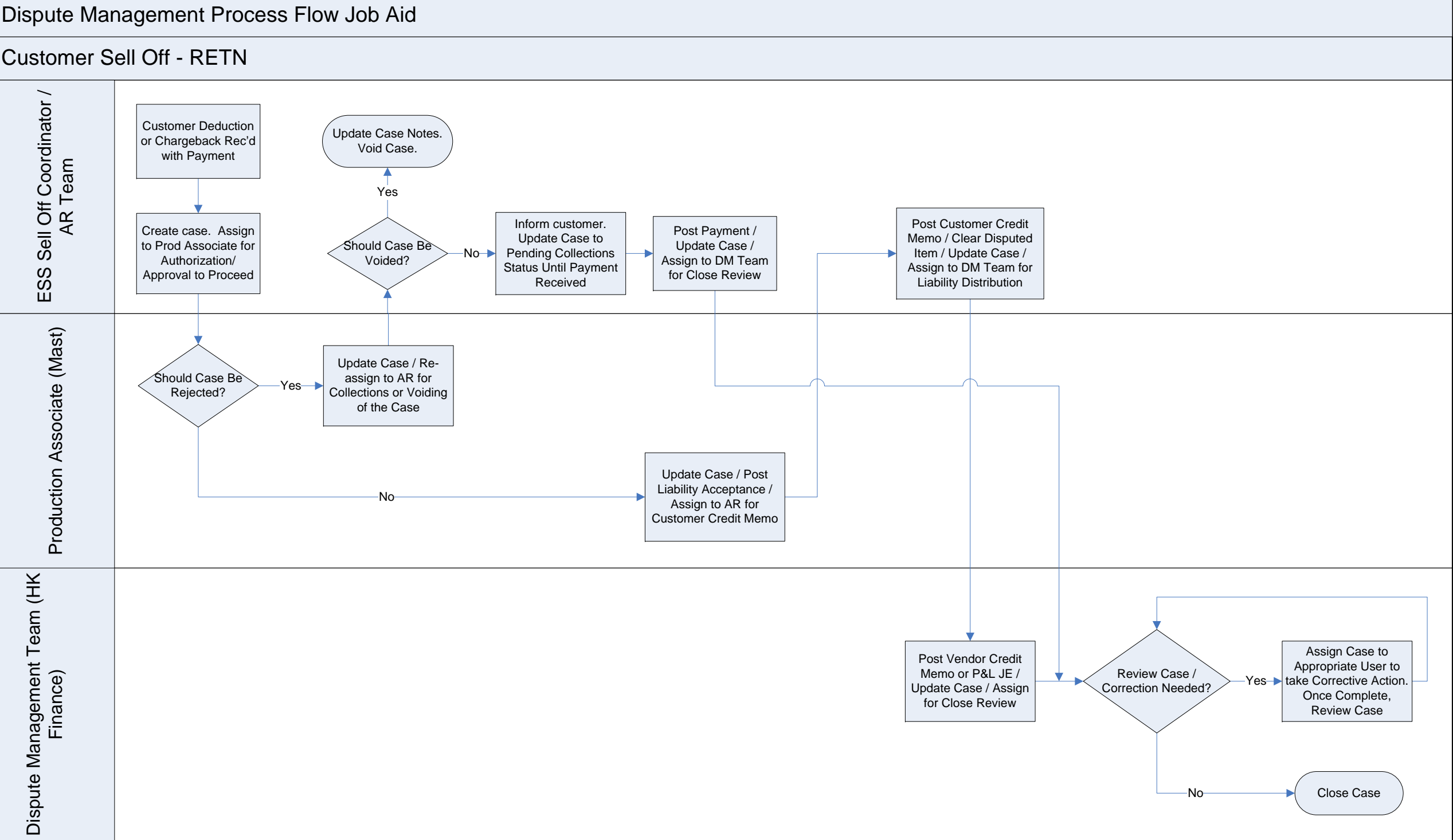


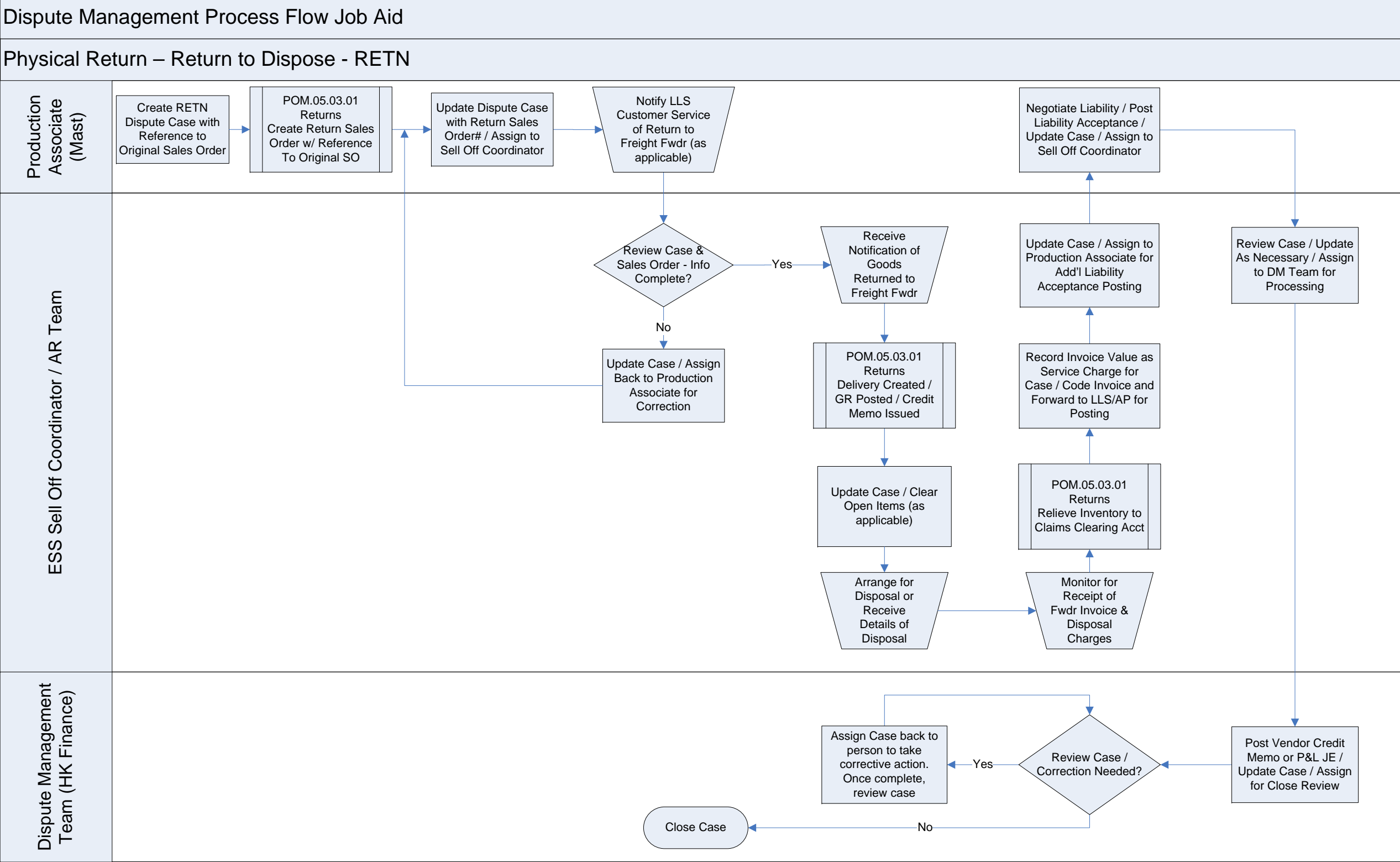


Dispute Management Process Flow Job Aid

Return To Sell Off – (Mast Sell Off) - RETN







Dispute Management Process Flow Job Aid

Physical Return - Return to Rework/Resell - RETN

